

USEFUL SETTINGS TO RESTRICT ABERRANT ACTIVITY BY ORGANIZATIONS

 **24**
COUNTRIES

 **320,000+**
USERS ACROSS

 **100+**
CUSTOMIZABLE
REPORTS

 **170+**
CUSTOMERS

PROHANCE

ProHance helps identify & restrict certain users who might manipulate their productive time.

Executive Summary

ProHance clients were looking for a method that would automatically identify and restrict certain users who might manipulate their productive time. ProHance has built many useful features based on the feedback from different clients which help in minimizing any such misuse.

In our experience, there are always a few users who might try to find creative ways to manipulate the productive time. By enabling these features and policies in the organization, the clients were able to minimize these instances.

Challenges

The key challenge for our clients was the misrepresentation of the data for certain users.

- Higher than expected productive time
- Continuous use of a single application
- Use of macros to replicate mouse movements
- Use of manipulative applications like mouse clickers

How ProHance Helped



- Configured known nefarious applications in the **Asset Optimization module** to identify these users.
- **Long key press event feature** was enabled which restricted users from using the same key for a longer duration.



- No tolerance policy was devised by issuing **warning letters** to identified users, and in extreme cases the users were even **terminated**.



- Used **ProHance watchdog report/SQL database query** to identify users working continuously without switching applications.
- **Continuous activity notification** was enabled which would prompt users working continuously.



- Ensure no applications were **suppressed from idle and away from system prompts**.



- **Aberrant Activity pop ups** were enabled to identify mouse movements with the same pattern.
- **Activity Goals** were enabled to identify users who were spending their time continuously on core applications.

ProHance

ProHance is a cutting edge, global operations management platform that provides insights for smarter decisions in complex, distributed and hybrid workforce. Top fortune companies are using ProHance to improve work life balance and productivity within their organizations to unlock the true potential of their Human Capital. Our SaaS based modular approach allows an enterprise to effectively measure time and effort contribution with over a **100+ customizable reports**. A rapidly expanding organization with **320,000+ users across 24+ Countries**.

Contact Us:

India

#731, 2nd Floor, 7th Cross Road, 3 Block
Koramangala, Bengaluru, Karnataka 560034

United States

2055, Limestone Rd, Ste. 200 C, Wilmington
DE 19808

Philippines

11th floor, CyberOne Bldg, Eastwood
Cyberpark, Quezon City, Metro Manila 1110